

# Return form

1. You have the option of returning purchased products within **14 days from the date of delivery.**
2. **The return of products purchased online is not possible in a physical store.**
3. Pack the return so that it reaches us safely. You can use your own box or send back in the original packaging.
4. Complete the form and add it to Your package. Send the parcel by post or courier - **we recommend registered parcels.**

ORDER NUMBER .....

PURCHASE DATE .....

REFUND AMOUNT .....

EMAIL ADDRESS .....

**RETURN REASON:**

- ☐ wrong size
- ☐ product not as expected
- ☐ other reason .....

**CUSTOMER DETAILS:**

NAME .....

ADDRESS .....

PHONE NUMBER .....

Your refund will be sent via the same payment method chosen while placing the order.

I declare that I have read the conditions of returning the goods on the seller's website and the Fluff regulations.

DATE AND SIGNATURE: .....

**Return address:**

FLUFF WAREHOUSE  
ALEJA KRASNICKA 215A  
20718 LUBLIN  
POLAND  
+48 733 850 618